

END USER LICENCE AGREEMENT

PLEASE READ THE FOLLOWING AGREEMENT CAREFULLY! IT CONTAINS VERY IMPORTANT INFORMATION ABOUT YOUR RIGHTS AND OBLIGATIONS, AS WELL AS LIMITATIONS AND EXCLUSIONS THAT MAY APPLY TO YOU. THIS DOCUMENT CONTAINS A DISPUTE RESOLUTION CLAUSE. BY CLICKING ON THE "I ACCEPT" BUTTON OR LINK, YOU ARE CONSENTING TO BE BOUND BY AND ARE BECOMING A PARTY TO THIS AGREEMENT. IF YOU DO NOT AGREE TO ALL OF THE TERMS AND CONDITIONS OF THIS AGREEMENT, CLICK THE "I DO NOT ACCEPT" BUTTON OR LINK OR EXIT THE SOFTWARE.

BY CLICKING "I ACCEPT," YOU ACKNOWLEDGE THAT YOU HAVE READ, UNDERSTOOD, AND AGREE TO BE BOUND BY THIS AGREEMENT, AND ANY ADDITIONAL TERMS AND CONDITIONS OR FUTURE MODIFICATIONS.

NOW THEREFORE in consideration of the foregoing and the mutual promises, covenants and agreements herein contained, and for other good and valuable consideration, the receipt and sufficiency of which the parties hereby acknowledge, the parties agree as follows:

1. DEFINITIONS

1.1 **Definitions.** The following terms, wherever used in this Agreement, shall have the respective meanings set forth below:

"Agreement" means this End User Licence Agreement and all of the schedules and appendices attached hereto, and any additional terms, conditions or future modifications as described herein.

"Canada's Anti-Spam Legislation" means an Act to promote the efficiency and adaptability of the Canadian economy by regulating certain activities that discourage reliance on electronic means of carrying out commercial activities, and to amend the *Canadian Radio-television and Telecommunications Commission Act*, the *Competition Act*, the *Personal Information Protection and Electronic Documents Act* and the *Telecommunications Act*, as amended.

"Company" means Valley Fiber Ltd., a corporation incorporated under the laws of Manitoba, and includes all of the Company's affiliates, subsidiaries, shareholders, officers, directors, agents, representatives, contractors, suppliers, customers, licensors, licensees, partners, employees, successors and assigns, except for the Licensee.

"Confidential Information" means any and all information, whether disclosed in writing, electronically, orally, in machine readable form or otherwise, of any nature and in any form, and whether or not specifically marked as confidential, including but not limited to, the terms and agreements contained in this Agreement, the information gathered by inspection or heard by the Licensee from an inspection of any property, activities or facilities of the Company, the Software, the Results, business plans, business strategies, research and development plans, marketing plans, pricing information and any other technical, engineering, manufacturing, product, servicing, personnel, business or financial information, which is provided, developed, made available or disclosed by the Company to the Licensee, or that the Licensee prepares that contain or otherwise reflect a review of any of the information referred to in this Section.

"Content Licence" has the meaning assigned to it in Section 4.2(b).

"Defaulting Party" has the meaning assigned to it in Section 10.2(c).

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“Disagreement” has the meaning assigned to it in Section 11.2.

“Equipment” means any device, equipment or hardware used to access the Company’s Internet services, phone services, television services, or any other services or programming that you subscribe to under a transaction or service agreement with the Company or receive from or through the Company. For the purposes of this Agreement, Equipment does not include any device, equipment or hardware that is provided by a third party and subject to a separate licence agreement.

“Intellectual Property” means any and all rights in and in relation to any intellectual and industrial property of every nature, under the laws of any country, whether registered or unregistered, including without limitation, improvements, modifications, developments, trade secrets, proprietary information, know-how, derivative works, copyrights, moral rights, databases, data structures, database designs, screenshots, database indices, modules, objects, classes, packages, in-line comments, user interfaces, design documents, test plans and scripts, computer programs, applications and software (whether in source, object code or executable formats) and related documentation and manuals, literary and/or artistic works, compositions, compilations, diagrams, designs, domain names, patents (including without limitation, divisions, reissues, substitutions, prolongations, continuations, re-examinations, continuations in part, renewals, modifications and extensions thereof), trademarks, trade dress, rights under registered user agreements, trade names, corporate names, business names, social media handles, hashtags, keywords and other trademark and service mark rights and goodwill, industrial designs, models and utility models, prototypes, inventions, ideas, data, suggestions, conceptions, formulations, compounds, methods, discoveries, processes, compositions, research data and results, project plans, notes, testing materials, logs, drawings, information, findings, results, technologies, materials, formulae, specifications and architecture, data, techniques, instructions, manuals, records, look and feel, integrated circuit topography, studies, blueprints, packaging, reports, files, samples, photographs, graphs, graphics, text files, websites (including all of the related web pages, content, software, information, photographs, images, illustrations, audio clips, video clips, data, code, graphics, text files, icons, titles, objects, concepts, artwork, animations, text, sounds, audio-visual effects, methods of operation and the look and feel of the content and information), drawings, interfaces, screen display, audio visual display or presentation, algorithms, documentation and media, and procedures, in whatever form or medium, including:

- (A) the benefit of all registrations and applications to register as well as all rights to apply for registration of any of the foregoing items and all rights in the nature of any of the foregoing items, each for their full term (including any extensions or renewals thereof);
- (B) any other statutory protection of whatever kind;
- (C) all such other rights which may be recognized under law, equity, contract or otherwise, to protect technical or other creative contributions or expressions;
- (D) confidential information, know-how and trade secrets;
- (E) all priority rights derived from any of the foregoing items and all rights in the nature of any of the foregoing items for any and all countries in the world; and

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- (F) all rights to sue for infringement, misappropriation and/or violation of any of the foregoing items and all rights in the nature of any of the foregoing items, whether arising prior to or subsequent to the date of this Agreement.

“Licence” has the meaning assigned to it in Section 4.2(a).

“Licensee” means a person who uses and accesses the Software and/or the Results in any manner. Such a person is also referred to in this Agreement as “you”.

“Licensee Content” means any data and information distributed or submitted electronically or otherwise by you via the Software, including but not limited to, data, calling destinations, calling patterns, call logs, security device data, product and feature usage including viewing patterns and other usage patterns.

“Non-Defaulting Party” has the meaning assigned to it in Section 10.2(c).

“Requirements” has the meaning assigned to it in Section 7.3.

“Results” means any and all results, reports and recommendations based on the Licensee Content, user data, analytics and/or user data results that the Company provides to the Licensee. The term “Results” shall also include any modification or enhancement to the Licensee Content and any Intellectual Property relating thereto by the Company, and any Intellectual Property made, conceived, acquired, suggested, discovered or developed by the Company, or under the Company’s direction, either solely or jointly with others, which relates to, relies on or uses the Licensee Content and all Intellectual Property relating thereto.

“Software” means any application, platform, software, firmware, operating system, driver or any other type of software whether installed on the Equipment or made available by the Company for use as a standalone product or with the Equipment, together with (a) all computer programs, software, website, database and/or multi-media content in object code form that are embedded in the said application, platform, software, firmware, operating system, driver, or delivered to the Licensee separately by the Company and are designed to be used in conjunction with the said application, platform, software, firmware, operating system, driver; and (b) all documentation relating to the said application, platform, software, firmware, operating system, driver, including without limitation, manuals, handbooks and any user guides and/or other instructions concerning the access, use and/or operation of the said application, platform, software, firmware, operating system, driver.

“Subscribing Organization” has the meaning assigned to it in Section 2.1.

“Subscription Fee” has the meaning assigned to it in Section 3.1.

“Term” has the meaning assigned to it in Section 10.1.

“Territory” means Canada.

2. SUBSCRIBING ORGANIZATION

2.1 **Subscribing Organization.** If you are registering or using the Software or the Results on behalf of, or in connection with, your employment or engagement with a company, entity or organization (collectively, the “Subscribing Organization”), you represent and warrant that you are an authorized representative of that Subscribing Organization with the authority to bind such

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Subscribing Organization to the terms and conditions of this Agreement, and you hereby do agree to be bound by the terms and conditions of this Agreement on behalf of such Subscribing Organization. In such a case, references to “you” and/or the “Licensee” in this Agreement shall be construed to mean you, the Subscribing Organization, and any other individual that uses the Software or the Results on the Subscribing Organization’s behalf or in connection with their employment with or engagement by such Subscribing Organization. To the extent your Subscribing Organization has a separate transaction or service agreement with the Company, that agreement will define the order of precedence between the terms of this Agreement and that separate transaction or service agreement with respect to such Subscribing Organization, provided that you remain individually bound by the terms and conditions of this Agreement with respect to your use of the Software and the Results.

3. FEES

3.1 **Fees & Payment.** The Company shall charge the Licensee and the Licensee shall pay to the Company a subscription fee described in any transaction or service agreement between you and the Company (the “Subscription Fee”). The Subscription Fee shall be paid in accordance with this Agreement or any transaction or service agreement between you and the Company, plus any applicable taxes (including any goods and services taxes), during the Term. The Company reserves the right to change at any time the Subscription Fee without any notice or liability to you or any other person. Any amounts remaining unpaid after the due date shall have interest charged thereon at a rate of 2% per month (being 26.8% per annum). If and when applicable, the Licensee shall pay all taxes and any related interest or penalty howsoever designated and imposed as a result of the existence or operation of this Agreement, the Results or the Software, except for taxes on the income or profits of the Company.

4. LICENCES

4.1 **Delivery.** Subject to the terms and conditions of this Agreement:

- (a) the Company will host the Software on its servers for access and reasonable use by the Licensee; and
- (b) the Company shall, from time to time and at its sole discretion, provide the Results to the Licensee.

4.2 **Licences.** The parties agree that:

- (a) Subject to the terms and conditions of this Agreement, the Company hereby grants to the Licensee a personal, revocable, non-exclusive, non-assignable, non-transferable, non-sublicenceable right and licence to access and use the Software and the Results in the Territory for the Term in accordance with this Agreement (collectively, the “Licence”). For clarity, the Licence is personal to the Licensee, and the Licence may not be assigned, transferred or sublicensed to any other person or accessed and used for purposes other than as described in this Agreement. Using the Software and the Results for any other purpose or in any other manner is strictly prohibited. The Company retains all rights not expressly granted hereunder. Any access and use of the Software and the Results, other than as specifically authorized under this Agreement, including sublicensing to any person, without the prior written consent of the Company, is strictly prohibited and may, at the discretion of the Company, terminate the Licence.

- (b) Subject to the terms and conditions of this Agreement, the Licensee hereby grants to the Company a royalty-free, fully-paid, perpetual, irrevocable, transferable, sublicenceable, worldwide and non-exclusive right and licence to access, reproduce, copy, distribute, create derivative works of, adapt, translate, transmit, arrange, modify, host, bundle, use and fully exploit the Licensee Content and any Intellectual Property relating thereto (the "Content Licence"). The Company can grant sublicences with respect to the Content Licence.

4.3 **Restrictions.** The parties agree that:

- (a) The Licensee agrees and covenants (i) to keep all disclaimers and copyright, trademark and other proprietary notices intact on the Software and the Results; (ii) that access and use of the Software and/or the Results does not transfer to the Licensee any ownership or other rights in the Software or the Results; and (iii) to access and use the Software and the Results only in the manner described expressly in this Agreement and subject to all applicable laws.
- (b) The Licensee may not use, modify, enhance, translate, transfer, transmit, disclose, copy, release, communicate, reproduce, provide or make available to any third party, in any way, the Confidential Information, the Results and/or the Software, and all Intellectual Property relating thereto, in whole or in part, except as expressly provided for in this Agreement. The Licensee shall not copy, use, analyze, translate, convert, reverse engineer, decompile, disassemble or otherwise reduce the Software, the Results and/or the Confidential Information, and all Intellectual Property relating thereto, to a human readable form, nor shall the Licensee permit any operator, employee, agent, outside consultant or other third party to do any of the foregoing. Any modification or enhancement to the Software, the Results and/or the Confidential Information, and any Intellectual Property relating thereto, other than as specifically authorized under this Agreement, without the prior written consent of the Company, is strictly prohibited and may, at the discretion of the Company, terminate the Licence and any Intellectual Property made, conceived, acquired, suggested, discovered or developed by the Licensee, or under the Licensee's direction, either solely or jointly with others, which relates to, relies on or uses the Software, the Results and/or the Confidential Information, and all Intellectual Property relating thereto, shall be treated as Confidential Information of the Company and shall be the sole exclusive property of the Company.
- (c) The Licensee agrees and covenants to disclose promptly in writing to the Company any such Intellectual Property.
- (d) The Licensee shall not sell, market, rent, lease, transfer, distribute, sublicense or create derivative works of the Software, the Results and/or the Confidential Information, and all Intellectual Property relating thereto, in whole or in part, to any third party.
- (e) This Agreement shall not be construed as granting or conferring any ownership, security right, title, rights or licences to use or modify in any manner the Software, the Results and/or the Confidential Information, and all Intellectual Property relating thereto, except for the Licence.

- (f) The Licensee agrees and covenants not to assign or grant a sublicense for this Agreement or any rights or licences obtained pursuant to it. The Licensee has no right to grant sublicences.

5. ACKNOWLEDGEMENTS & COVENANTS

5.1 **Acknowledgements.** The parties agree that:

- (a) The Licensee agrees and acknowledges the validity of the Software and the Results. The Licensee shall not use or modify the Software or the Results in any manner likely to negate, impair or dilute any of the rights of the Company. The Licensee shall not, either during the Term or at any time thereafter, contest or dispute or assist another in contesting or disputing, directly or indirectly, the validity, ownership, control or enforceability of any of the Company's right, title and interest in and to the Software, the Results and/or the Confidential Information, and all Intellectual Property relating thereto.
- (b) The Licensee agrees that it shall not at any time file any Intellectual Property, secure and/or register any Intellectual Property or maintain any Intellectual Property relating to or arising out of the Software, the Results and/or the Confidential Information, or any Intellectual Property relating thereto.
- (c) The Licensee shall not, to the extent legally enforceable, file any action to challenge or raise any question or objection, or cause to be filed any such action or cause to be raised any such question or objection, to the validity, enforceability, registration or patentability of the Software, the Results and/or the Confidential Information, or any Intellectual Property relating thereto, on any grounds whatsoever.
- (d) The Licensee shall provide to the Company all such access, assistance and co-operation as is reasonably requested by the Company in order to facilitate the performance by the Company of its obligations hereunder.
- (e) The Licensee shall access and use the Software and the Results in a careful and prudent manner in accordance with this Agreement.
- (f) The Licensee shall (a) comply with all laws and directions of the Company regarding the access and use of the Software and the Results; (b) not, nor shall the Licensee permit any person, other than the Company's authorized representatives, to modify, disassemble, perform maintenance on, service or attempt any repair or adjustment to the Software.
- (g) The Licensee agrees to assume the full risk for loss or damage to the Software and/or the Results, however caused, except if caused by the negligent act or omission of the Company.
- (h) The Licensee shall keep the Software, the Results and the Confidential Information free and clear of any liens or other encumbrances.

5.2 **Service Level.** You shall ensure that your systems include reasonable attacker defences and security measures. Your systems shall be configured with reasonable security measures

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related to data theft (through SSL encryption) and unauthorized network access from other unlicensed computers within your end users.

5.3 Licensee Costs. The Licensee shall be solely responsible for:

- (a) the cost of all necessary servicing, repair or correction of problems caused by viruses or other harmful components, unless such viruses or other harmful components are the direct result of the Company's negligence or wilful conduct; and
- (b) the cost of acquiring, installing, operating, servicing, maintaining and updating all equipment, computers, software and communication services not owned or operated by or on behalf of the Company that allows the Licensee to access and use the Software and the Results.

5.4 Availability. The Licensee acknowledges and agrees that the operation and availability of the systems used for accessing, using and interacting with the Software, the Results and/or the Licensee Content, including the public telephone, computer networks and the Internet, or to transmit information whether or not supplied by you or the Company, can be unpredictable and may, from time to time, interfere with or prevent the access, the use and/or the operation of the Software, the Results and/or the Licensee Content. The Licensee acknowledges and agrees that the bandwidth and servers provided by the Company are not guaranteed and the Licensee agrees not to use an unreasonable amount of bandwidth or unreasonably burden the Company's servers. The Company is not responsible for any outages at your premises, including internal network, local infrastructure or facilities, unless directly attributable to the Company's negligence or wilful conduct. In the event viruses are detected in your local client environment managed by the Company, the Company may be required to secure the systems by denying access to infected users. If the virus infection is traced back to you, you will be invoiced for remedying the virus. The Licensee acknowledges and agrees that the Results may not be available at all times and may contain inaccuracies.

5.5 Licensee Content. The Licensee acknowledges and agrees that the Company has the perpetual and irrevocable right to delete any or all of the Licensee Content and the Results, including any Intellectual Property relating thereto, from the Company's servers and from the Software, whether intentionally or unintentionally, and for any reason or no reason, without any liability of any kind to the Licensee or any other party. THE LICENSEE UNDERSTANDS AND AGREES THAT THE COMPANY HAS THE RIGHT, BUT NOT THE OBLIGATION, TO REMOVE, IN WHOLE OR IN PART, ANY LICENSEE CONTENT, THE RESULTS OR OTHER CONTENT RELATED TO THE SOFTWARE, INCLUDING WITHOUT LIMITATION, DATA, ACCOUNT HISTORY AND ACCOUNT CONTENT RESIDING ON THE COMPANY'S SERVERS OR THE SOFTWARE, AT ANY TIME FOR ANY REASON OR NO REASON, WITH OR WITHOUT NOTICE AND WITH NO LIABILITY OF ANY KIND.

5.6 Representations & Warranties. When the Licensee distributes or submits the Licensee Content on or through the Software, the Licensee represents and warrants: (1) that the Licensee owns or otherwise controls all of the rights, including moral rights and Intellectual Property rights, to the Licensee Content; (2) that the Licensee can grant or has obtained all rights and consents that are necessary for the Licensee to grant any rights and licences described in this Agreement and relating to the Licensee Content to the Company, including the Content Licence; (3) that the Licensee Content is accurate and is original to the Licensee and that no other party has any rights thereto; (4) that any and all access, use, submission, modification, transmission, creation of derivative works, adaptation, translation, hosting, bundling, arrangement, distribution and full

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exploitation of the Licensee Content will not infringe the rights of any third party and will not otherwise cause injury to any person or entity; and (5) that the Licensee will immediately notify the Company of any Licensee Content that does not comply with this Agreement or may infringe the rights of a third party or third parties.

6. INTELLECTUAL PROPERTY

6.1 **Ownership.** The parties agree that:

- (a) The Company is the sole and exclusive owner of and shall own all right, title and interest in the Software, the Results and the Confidential Information, and all Intellectual Property relating thereto. The Licensee shall maintain the Software, the Results and the Confidential Information, and all Intellectual Property relating thereto, in confidence, except as otherwise stated in this Agreement. The Software and the Results, and all Intellectual Property relating thereto, shall be treated as the Confidential Information of the Company.
- (b) The Licensee is the sole and exclusive owner of and shall own all right, title and interest in the Licensee Content.

6.2 **Assignment of IP.** The parties agree that:

- (a) The Licensee assigns and transfers and/or shall cause the assignment and transfer over to the Company of any right, title and interest, worldwide, it may have or may in the future acquire in and to the Software, the Results and the Confidential Information, and all Intellectual Property relating thereto, without any remuneration. The Licensee agrees, at the request of the Company, to do or to cause all lawful acts to secure and protect the Company's rights and interests in the Software, the Results and the Confidential Information, and all Intellectual Property relating thereto, without any compensation, and the Licensee agrees, when requested by the Company, to execute, acknowledge and deliver to the Company, without compensation, any and all instruments, assignments, waivers and documents relating thereto.
- (b) The Company assigns and transfers and/or shall cause the assignment and transfer over to the Licensee of any right, title and interest, worldwide, it may have or may in the future acquire in and to the Licensee Content, without any remuneration.

6.3 **Waiver.** The parties agree that:

- (a) The Licensee waives any rights which the Licensee may have in the Software, the Results and the Confidential Information, and all Intellectual Property relating thereto, including moral rights in the Software, the Results and the Confidential Information, and all Intellectual Property relating thereto.
- (b) The Company waives any rights which the Company may have in the Licensee Content, including moral rights in the Licensee Content.

6.4 **IP Notices.** The Licensee shall mark in the appropriate place on or within each of the items which bear the Software and/or the Results, an appropriate notice of copyright, trademark or otherwise as stipulated by the Company from time to time, and a notice that the Licensee is

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using the same as a "Licensee" or other such designation, as required from time to time by the Company. The Licensee shall ensure that all proprietary notices, trademark notices, copyright notices and disclaimers of the Company, its suppliers or its licensors, as the case may be, on the Software and the Results, as provided to the Licensee by the Company, are in place and left intact at all times, and are placed in such location or locations as the Company may reasonably advise.

7. CONFIDENTIALITY

7.1 **Confidentiality.** The parties acknowledge that it shall be necessary for the Company to disclose or make available to the Licensee the Confidential Information. The Confidential Information shall remain the sole exclusive property of the Company. Both during and after the termination or expiration of this Agreement, the Licensee:

- (a) covenants to keep the Confidential Information strictly confidential;
- (b) shall make no further use of the Confidential Information upon the return or the destruction of the Confidential Information;
- (c) shall not nor will it assist any other person, directly or indirectly, at any time, to (1) use for itself or others, or divulge to others, the Confidential Information; nor (2) use, publish or sell for its own purposes or for any purpose, other than to carry out its obligations under this Agreement, the Confidential Information;
- (d) shall take all steps and do all things necessary to preserve the value, confidential nature and proprietary nature of the Confidential Information;
- (e) shall immediately notify the Company of any use, disclosure, transfer or transmission of the Confidential Information or any part thereof which is not in accordance with the terms of this Agreement;
- (f) may make the Confidential Information available to its agents, contractors or employees having a need to know such information solely for the purposes described in this Agreement and only to the extent necessary for such agents, contractors or employees. Prior to making any such disclosure, the Licensee shall provide to the Company a listing of all persons receiving the Confidential Information and shall cause all such agents, contractors or employees to execute non-disclosure agreements or other agreements containing substantially similar terms and conditions to those contained in this Agreement;
- (g) acknowledges and agrees that, save and except for the purpose of discharging its obligations pursuant to this Agreement and save and except as provided for in this Agreement, it has no right whatsoever to any of the Confidential Information; and
- (h) shall take all reasonable steps to prevent the accidental or intentional disclosure of the Confidential Information to third parties and shall comply with any reasonable request of the Company with regard to the safeguarding of the Confidential Information.

7.2 **Exclusions.** Information shall not be considered to be Confidential Information if it:

- (a) becomes publicly available through no fault of the recipient;

- (b) at the time communicated by the disclosing party as Confidential Information, was already in the possession of the recipient;
- (c) is lawfully received from a third party having the right to disclose the Confidential Information without restriction; or
- (d) has been independently developed without access to or use of any Confidential Information.

7.3 **Requirements.** If the Licensee becomes compelled to disclose any Confidential Information pursuant to law, regulation or a lawful order or process (collectively, the "Requirements"), the Licensee shall provide the Company with prompt notice of any such Requirement and shall cooperate with the Company in seeking to obtain any protective order or other arrangement pursuant to which the Confidential Information is preserved. If such an order or arrangement is not obtained, the Licensee shall disclose only that portion of the Confidential Information as is required pursuant to such Requirement. Any such required disclosure shall not, in and of itself, change the status of the disclosed information as Confidential Information under the terms of this Agreement.

8. INFRINGEMENT

8.1 **Infringement.** The parties agree that:

- (a) The Licensee and the Company shall promptly notify each other in writing of any conflicting use, act of infringement or appropriation that comes to their attention regarding the Software, the Results, the Confidential Information and/or the Licensee Content, and all Intellectual Property relating thereto, and shall provide any evidence relating to same which is reasonably available.
- (b) In such cases where it is alleged that a third party is infringing the Intellectual Property rights of the Company, the Company shall have the sole right, but not the obligation, at the Company's sole cost and expense, (i) to bring an action for infringement against the alleged infringer or to take steps as it may deem necessary in order to terminate such conflict, infringement or appropriation; or (ii) to investigate, defend, litigate and settle any such complaint. The Company may in its sole discretion settle any action or complaint as it sees fit. Any damages or sums recovered by the Company in such action or complaint or any settlement thereof shall be retained by the Company. The Licensee shall not at any time settle any such action or complaint without first obtaining the written consent of the Company.
- (c) The Licensee shall cooperate fully with and assist the Company to the fullest extent possible on any such action or step and in the event of any such complaint and execute such documents and do such other acts and things as in the opinion of the Company may be necessary, including to testify when requested by the Company, and to make available any records, papers, information, specimens, and the like.

9. LIMITATIONS AND DISCLAIMERS

9.1 **Disclaimers & Limitation of Liability.** The parties agree that:

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- (a) **THE LAWS OF CERTAIN JURISDICTIONS DO NOT ALLOW LIMITATIONS ON IMPLIED WARRANTIES OR CONDITIONS OR THE EXCLUSION OR LIMITATION OF CERTAIN DAMAGES. IF THESE LAWS APPLY TO THE LICENSEE, SOME OR ALL OF THE BELOW DISCLAIMERS, EXCLUSIONS OR LIMITATIONS MIGHT NOT APPLY TO THE LICENSEE, AND THE LICENSEE MIGHT HAVE ADDITIONAL RIGHTS.**
- (b) **THE LICENSEE AGREES THAT THE SOFTWARE, THE RESULTS AND THE CONFIDENTIAL INFORMATION, AND ALL INTELLECTUAL PROPERTY RELATING THERETO, ARE PROVIDED BY THE COMPANY ON AN "AS IS" AND "AS AVAILABLE" BASIS. THE LICENSEE FURTHER AGREES THAT THE LICENSEE'S ACCESS AND USE OF THE SOFTWARE, THE RESULTS AND THE CONFIDENTIAL INFORMATION, AND ALL INTELLECTUAL PROPERTY RELATING THERETO, SHALL BE AT THE LICENSEE'S SOLE RISK.**
- (c) **TO THE FULLEST EXTENT PERMITTED BY LAW, THE COMPANY DISCLAIMS ALL WARRANTIES, CONDITIONS, GUARANTEES AND/OR REPRESENTATIONS, EXPRESS, STATUTORY IMPLIED OR ARISING BY CUSTOM, COURSE OF DEALING OR TRADE USAGE, IN CONNECTION WITH THE SOFTWARE, THE RESULTS, THE LICENSEE CONTENT AND THE CONFIDENTIAL INFORMATION, AND ALL INTELLECTUAL PROPERTY RELATING THERETO, AND THE LICENSEE'S ACCESS TO AND USE THEREOF, INCLUDING WITHOUT LIMITATION, ANY IMPLIED WARRANTY, CONDITION, GUARANTEE AND/OR REPRESENTATION OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, TITLE, PERFORMANCE, QUALITY, NON-INFRINGEMENT, SECURITY, ACCURACY, COMPLETENESS, SUITABILITY OR ANY IMPLIED WARRANTY, CONDITION, GUARANTEE OR REPRESENTATION ARISING FROM COURSE OF DEALING OR USAGE OF TRADE.**
- (d) **THE COMPANY MAKES NO WARRANTIES, CONDITIONS, GUARANTEES OR REPRESENTATIONS ABOUT THE TRUTHFULNESS, USEFULNESS, ACCURACY OR COMPLETENESS OF THE SOFTWARE, THE RESULTS, THE LICENSEE CONTENT AND CONFIDENTIAL INFORMATION, AND INCLUDING ALL INTELLECTUAL PROPERTY RELATING THERETO, OR THE AVAILABILITY, QUALITY, CHARACTERISTICS, LEGITIMACY, FUNCTIONALITY, SECURITY OR SAFETY OF ANY OF THE SOFTWARE, THE RESULTS, THE LICENSEE CONTENT AND CONFIDENTIAL INFORMATION, AND INCLUDING ALL INTELLECTUAL PROPERTY RELATING THERETO, AND THE COMPANY ASSUMES NO LIABILITY OR RESPONSIBILITY THEREOF.**
- (e) **THE COMPANY ASSUMES NO LIABILITY OR RESPONSIBILITY FOR ANY (A) PERSONAL INJURY OR PROPERTY DAMAGE, OF ANY NATURE WHATSOEVER, RESULTING FROM THE LICENSEE'S ACCESS TO AND USE OF THE SOFTWARE, THE RESULTS AND/OR CONFIDENTIAL INFORMATION, AND INCLUDING ALL INTELLECTUAL PROPERTY RELATING THERETO; (B) ANY UNAUTHORIZED ACCESS TO AND USE OF THE COMPANY'S SECURE SERVERS AND/OR ANY AND ALL PERSONAL INFORMATION AND/OR FINANCIAL INFORMATION STORED THEREIN; (C)**

ANY INTERRUPTION OR CESSATION OF TRANSMISSION TO OR FROM THE SOFTWARE OR THE RESULTS; (D) ANY BUGS, VIRUSES, TROJAN HORSES, OR THE LIKE, WHICH MAY BE TRANSMITTED TO OR THROUGH THE SOFTWARE AND/OR THE RESULTS BY ANY THIRD PARTY; AND/OR (E) ANY ERRORS OR OMISSIONS CONTAINED IN THE SOFTWARE, THE RESULTS, THE LICENSEE CONTENT AND/OR CONFIDENTIAL INFORMATION, AND INCLUDING ALL INTELLECTUAL PROPERTY RELATING THERETO, AND/OR FOR ANY LOSS OR DAMAGE OF ANY KIND INCURRED AS A RESULT OF THE ACCESS TO OR USE OF THE SOFTWARE, THE RESULTS, THE LICENSEE CONTENT AND/OR CONFIDENTIAL INFORMATION, AND ALL INTELLECTUAL PROPERTY RELATING THERETO.

- (f) IN NO EVENT SHALL THE COMPANY BE LIABLE TO THE LICENSEE OR ANY OTHER PERSON FOR ANY INDIRECT, INCIDENTAL, CONSEQUENTIAL, SPECIAL, PUNITIVE OR EXEMPLARY LOSS OR DAMAGE ARISING FROM, CONNECTED WITH, OR RELATING TO (I) THE SOFTWARE, THE RESULTS, THE LICENSEE CONTENT AND/OR CONFIDENTIAL INFORMATION, AND INCLUDING ALL INTELLECTUAL PROPERTY RELATING THERETO, AND (2) THIS AGREEMENT, INCLUDING BUT NOT LIMITED TO, LOSS OF DATA, BUSINESS, BUSINESS INTERRUPTION, MARKETS, SAVINGS, INCOME, PROFITS, USE, PRODUCTION, REPUTATION AND/OR GOODWILL, ANTICIPATED OR OTHERWISE, AND/OR ECONOMIC LOSS, UNDER ANY THEORY OF LIABILITY (WHETHER IN CONTRACT, TORT, STRICT LIABILITY OR ANY OTHER THEORY OR LAW OR EQUITY), REGARDLESS OF ANY NEGLIGENCE OR OTHER FAULT OR WRONGDOING (INCLUDING WITHOUT LIMITATION GROSS NEGLIGENCE AND FUNDAMENTAL BREACH) BY THE COMPANY OR ANY PERSON FOR WHOM THE COMPANY IS RESPONSIBLE, AND EVEN IF THE COMPANY HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH LOSS OR DAMAGE BEING INCURRED. IN THOSE JURISDICTIONS THAT DO NOT ALLOW THE EXCLUSION OR THE LIMITATION OF LIABILITY FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES, IN SUCH JURISDICTIONS, THE LIABILITY OF THE COMPANY SHALL BE LIMITED TO THE FULL EXTENT PERMITTED BY LAW.
- (g) THE LICENSEE HAS SOLE RESPONSIBILITY FOR ANY DECISIONS THE LICENSEE MAKES BASED ON INFORMATION CONTAINED IN THE SOFTWARE, THE RESULTS, THE LICENSEE CONTENT AND/OR THE CONFIDENTIAL INFORMATION, AND INCLUDING ALL INTELLECTUAL PROPERTY RELATING THERETO.
- (h) TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, THE LICENSEE ACKNOWLEDGES AND AGREES THAT ITS SOLE AND EXCLUSIVE REMEDY FOR ANY DISPUTE WITH THE COMPANY IS TO STOP USING THE SOFTWARE AND THE RESULTS.
- (i) THE COMPANY WILL NOT BE RESPONSIBLE FOR ANY DAMAGES THE LICENSEE OR ANY THIRD PARTY MAY SUFFER AS A RESULT OF THE TRANSMISSION, STORAGE OR RECEIPT OF THE RESULTS AND CONFIDENTIAL OR PROPRIETARY INFORMATION THAT THE LICENSEE MAKES OR THAT THE LICENSEE EXPRESSLY OR IMPLICITLY AUTHORIZES THE COMPANY TO MAKE, OR FOR ANY ERRORS OR ANY

CHANGES MADE TO ANY TRANSMITTED, STORED OR RECEIVED INFORMATION OR RESULTS.

- (j) THE COMPANY'S TOTAL AGGREGATE LIABILITY TO THE LICENSEE OR ANY THIRD PARTIES IN ANY CIRCUMSTANCE IS LIMITED TO THE GREATER OF (A) THE AMOUNT OF FEES THE LICENSEE PAID TO THE COMPANY; AND (B) \$100. SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO THE LICENSEE.**
- (k) IN ADDITION, NO ADVICE OR INFORMATION (ORAL OR WRITTEN) OBTAINED BY THE LICENSEE FROM THE COMPANY SHALL CREATE ANY WARRANTY.**
- (l) THE LICENSEE AND THE COMPANY AGREE THAT ANY CAUSE OF ACTION ARISING OUT OF OR RELATED TO THE SOFTWARE, THE RESULTS, THE LICENSEE CONTENT AND/OR CONFIDENTIAL INFORMATION, AND INCLUDING ALL INTELLECTUAL PROPERTY RELATING THERETO, OR THIS AGREEMENT, MUST COMMENCE AND BE FILED WITHIN ONE (1) YEAR AFTER THE CAUSE OF ACTION AROSE; OTHERWISE, SUCH CAUSE OF ACTION IS PERMANENTLY BARRED.**

9.2 Release. The Licensee releases and forever discharges the Company from and against any and all demands, causes of action, liability and claims, at law or in equity, of any nature or kind, including, without limitation, that the Licensee, or its successors or assigns, can, has ever had, now or may hereafter have arising out of or connected in any way with the Software, the Results, the Licensee Content and/or the Confidential Information, and all Intellectual Property relating thereto.

9.3 Indemnity. Except if caused by the negligent act or omission of the Company, the Licensee shall indemnify and hold harmless the Company from and against any and all claims, damages, losses, expenses or liability of any kind whatsoever from third parties relating to:

- (a) the Licensee's breach of any provision, representation, warranty or covenant of this Agreement; or**
- (b) any loss, injury, death, damage, expense, charge or cost that the Company may suffer or incur, whether in respect of injury to persons or damage to its property, end-users, or others in any manner that arises out of, or is attributable to the use or access by the Licensee of the Software, the Results and/or the Confidential Information, and all Intellectual Property relating thereto, or any other item provided by the Company hereunder; or**
- (c) the Licensee Content and the Results, including any claim in respect of infringement of a third party's Intellectual Property rights. The Company takes no responsibility and assumes no liability for any Licensee Content distributed or submitted by the Licensee or any third party.**

10. TERMINATION

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10.1 **Term.** The term of this Agreement will commence on the date of your acceptance of this Agreement and shall remain in effect until terminated as provided in this Agreement or in any transaction or service agreement between you and the Company (the “Term”).

10.2 **Termination.** The parties agree that:

- (a) The Company shall have the right to terminate this Agreement, at any time and without cause, upon the provision of one (1) month’s written notice to the Licensee.
- (b) In the event the Licensee fails to pay the Subscription Fee or other amounts due to the Company pursuant to this Agreement or any transaction or service agreement between the Company and you, the Company can immediately terminate this Agreement and the rights and licences granted hereunder.
- (c) Subject to Section 10.2(a) and Section 10.2(b), in the event that a party (the “Defaulting Party”) shall breach any material provision of this Agreement or fail to observe or perform any covenant or obligation applicable to it under this Agreement, the other party (the “Non-Defaulting Party”) has the right to serve written notice on the Defaulting Party of the Non-Defaulting Party’s intent to terminate this Agreement. The notice of intent to terminate shall specify the alleged breach or failure and if within thirty (30) business days of the date of delivery of such notice to the Defaulting Party, the Defaulting Party has not cured all of the defaults, the Non-Defaulting Party may, at its sole discretion, terminate this Agreement. Such termination shall be without prejudice to any other rights or remedies the Non-Defaulting Party may have in respect of such default.
- (d) The Licensee agrees to pay any outstanding amounts owing to the Company to the effective date of termination of this Agreement. Such termination shall not relieve any of the parties from obligations incurred prior to the date of such termination and shall not relieve the Licensee from any of the obligations which survive any termination for any reason of this Agreement.
- (e) If any party becomes insolvent or bankrupt, dissolves or winds up, this Agreement terminates immediately.
- (f) Where either party is given a right to terminate hereunder and does not exercise the same, such forbearance shall not be deemed to be a waiver of such party’s right to terminate upon any subsequent or future event by which such party has, or is provided with, the right to terminate this Agreement.

10.3 **Return.** Upon the expiration or termination of this Agreement, for any reason whatsoever:

- (a) The Licensee shall forthwith deliver to the Company, without charge, the Confidential Information, the Software and the Results, and all Intellectual Property relating thereto, including all copies, and the Licensee shall certify to the Company that no copies of such material have been retained and have been destroyed.
- (b) The Licensee shall immediately cease any and all access and use of the Software, the Results, the Confidential Information and any other item provided by the Company hereunder, and any Intellectual Property relating thereto, disclosed or provided by the Company to the Licensee in any manner whatsoever.

- (c) The Licence will cease and terminate. The Licensee's access and use to the Software and the Results shall be disabled. The Content Licence shall continue.
- (d) The Licensee agrees that the Company has the right to notify any persons it deems necessary or appropriate as to the termination or expiry of the rights granted hereunder.

11. GENERAL

11.1 Governing Law. This Agreement will be construed and the legal relationships between the parties determined in accordance with the laws of the Province of Manitoba and the laws of Canada, without regard to conflicts of laws principles, and the parties expressly attorn to the exclusive jurisdiction of the courts of Manitoba for enforcement thereof. Notwithstanding the foregoing, either party may apply to the court to obtain injunctive relief and any other available equitable or legal remedy regarding any matter relating to their confidentiality or proprietary rights. You and the Company expressly exclude the *UN Convention on Contracts for the International Sale of Goods* and *The International Sale of Goods Act (Manitoba)*, as amended, replaced or re-enacted from time to time. You agree to waive any right that you may have to: (i) a trial by jury; and (ii) commence or participate in any class action against the Company related to the Software, the Results, the Licensee Content and this Agreement. You also agree to opt out of any class proceedings against the Company.

11.2 Arbitration. In the event of any dispute arising between the parties concerning the subject matter of this Agreement, its enforceability or the interpretation thereof (the "Disagreement"):

- (a) the parties shall attempt to amicably resolve the Disagreement;
- (b) if the Disagreement is not resolved pursuant to Section 11.2(a) within thirty (30) days (or such longer period as may be agreed upon between the parties), the parties shall refer the Disagreement to their respective Chief Executive Officers for resolution, or their nominees, if applicable;
- (c) if the Disagreement is not resolved pursuant to Section 11.2(b) within thirty (30) days (or such longer period as may be agreed upon between the parties), a mediator shall be appointed by the parties who shall assist the parties in resolving the Disagreement;
- (d) if the Disagreement is not resolved under Section 11.2(c) within thirty (30) days (or such longer period as may be agreed upon between the parties), any party may refer the Disagreement to be resolved by arbitration conducted as follows:
 - (A) any party may require arbitration by giving written notice to arbitrate to the other parties, which written notice shall identify the nature of the Disagreement;
 - (B) if the parties are able to agree upon a single arbitrator, the arbitration shall be conducted before the single arbitrator;
 - (C) if the parties have been unable to agree upon the selection of a single arbitrator within two (2) weeks after receipt of the notice requiring arbitration, such arbitrator shall be appointed by a Judge of the Court of King's Bench of the Province of Manitoba upon the application of any of the

parties, and a Judge of the Court of King's Bench of the Province of Manitoba shall be entitled to act as such arbitrator, if he or she so desires;

- (D) the arbitrator shall, as soon as reasonably possible, proceed to hear and determine the Disagreement. The parties agree that it is important that all Disagreements be resolved promptly and the parties, therefore, agree that the arbitration shall be required to be conducted expeditiously and that the final disposition shall be accomplished within three (3) weeks or as soon thereafter as reasonably possible. The parties shall ensure that the arbitrator upon accepting the nomination shall agree that the arbitrator has time available for the timely handling of the arbitration in order to reasonably expect to achieve final disposition within three (3) weeks;
- (E) the decision of the arbitrator shall be rendered in writing, with reasons, and shall be promptly served upon all parties. The decision of the arbitrator shall be binding upon the parties;
- (F) in the event of the death, resignation, incapacity, neglect or refusal to act of an arbitrator, and if the neglect or refusal continues for a period of five (5) days after notice in writing of such has been given by any party, another arbitrator shall be nominated or appointed, as described above, to replace the arbitrator;
- (G) the cost of the arbitration shall be in the discretion of the arbitrator, and shall be borne by each party in accordance with the decision of the arbitrator; and
- (H) except as to matters otherwise provided herein, the arbitration shall be conducted in accordance with The Arbitration Act (Manitoba) or any successor legislation then in force. The place of arbitration shall be Winnipeg, Manitoba. The language to be used in the arbitration proceedings shall be English.

This Section shall not prevent a party hereto from applying to a court of competent jurisdiction for interim protection such as, by way of example, an interim injunction.

11.3 Currency. All references to dollar amounts in this Agreement shall be lawful money of Canada, unless indicated otherwise.

11.4 General. All rights and remedies of each party under this Agreement are cumulative and may be exercised at any time and from time to time, independently or in combination. If any provision of this Agreement is determined by a court of competent jurisdiction to be invalid, illegal or unenforceable in any respect, such determination shall not impair or affect the validity, legality or enforceability of any other provision of this Agreement. No party shall be bound by any waiver of any provision of this Agreement unless such waiver is consented to in writing by that party. No waiver of any provision in this Agreement shall constitute a waiver of any other provision, nor shall any waiver constitute a continuing waiver unless otherwise provided. Time shall be of the essence herein. The Licensee and the Company are independent contractors. No agency relationship or partnership exists between them, and neither of them has the right to enter into a contract on behalf of or as an agent or representative of the other. The parties shall execute and deliver, or cause to be executed and delivered, upon written request, any and all further documents and do all acts and things or cause such acts or things to be performed which may be necessary or

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desirable to give effect to the terms of this Agreement. The parties acknowledge that this Agreement and any existing transaction or service agreements between you and the Company, together with any schedules and appendices attached thereto, constitutes the entire agreement between the parties and supersedes all previous representations or agreements, written or oral, between the parties hereto. You consent to the exchange of information and documents between us electronically over the internet or by email. You agree that this electronic agreement shall be equivalent of a written paper agreement between us.

11.5 Notice. Any notice required or authorized under this Agreement to be given by any party to the other parties shall be in writing and may be delivered in person or by courier or via email, or sent by prepaid registered mail, and addressed to the addresses described on any transaction or service agreement between you and the Company or such other parties or such other addresses as a party shall notify the other parties in writing. Any notice given shall be deemed to be received on the date of delivery by person or by courier, as the case may be, or on the fifth business day following the date of mailing. Any notice sent via email shall be deemed to be received on the date of transmission if confirmation of delivery is obtained and if such notice is also given by courier.

11.6 Language of Agreement. The parties hereto confirm that it is their wish that this Agreement, as well as other documents related hereto, including notices, have been and shall be drawn up in the English language only. Les parties aux présentes confirment leur volonté à cette convention de même que tous les documents, y compris tout avis qui s'y rattache, sont rédigés en anglais seulement.

11.7 Other Remedies. Except as expressly provided herein to the contrary, the exercise of a right of termination or any other right or remedy by either party shall be without prejudice to such party's right, subject to the limitations set forth in this Agreement, to pursue any other right or remedy available hereunder or under applicable law.

11.8 Survival. Any indemnity or any obligation of confidence under this Agreement is independent and survives termination or expiration of this Agreement. All obligations under this Agreement that necessarily extend beyond termination or expiration of this Agreement in order to fully achieve their intended purpose shall survive termination or expiration of this Agreement, including without limiting the generality of the foregoing, all indemnification provisions, intellectual property provisions, confidentiality provisions, licence provisions, representations, warranties, covenants, ownership provisions, disclaimers and limitation of liability provisions.

11.9 Assignment & Enurement. The Licensee may not assign, transfer or encumber this Agreement, or any of its rights or obligations hereunder, without the prior written consent of the Company. Any attempted assignment, transfer or encumbrance without the required consent shall be void. The consent of the Company to any assignment of this Agreement shall not constitute the Company's consent to a further assignment. Notwithstanding this Section, this Agreement shall be binding upon and enure to the benefit of the parties hereto and their respective heirs, executors, personal representatives, successors and permitted assigns. The Company may assign this Agreement, or any part of its rights or obligations hereunder, without your prior consent and you hereby consent to the Company's release of information necessary to facilitate such assignment.

11.10 Force Majeure. Neither party shall be liable for any failure or delay in performing its obligations under this Agreement, or for any loss or damage resulting therefrom, due to acts of God, the public enemy, terrorist activities, riots, fires, pandemics, epidemics, and similar causes beyond such party's control. In the event of such failure or delay, the date of delivery or

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performance shall be extended for a period not to exceed the time lost by reason of the failure or delay; provided that the party affected by such delay is using commercially reasonable efforts to mitigate or eliminate the cause of such delay or its effects.

11.11 Non-Solicitation. Both during this Agreement and after the termination or expiration of this Agreement for a period of one (1) year, the Licensee shall not nor attempt to, directly or indirectly, whether for the Licensee's own benefit or for the benefit of any other entity or individual, solicit, encourage, induce or in any way influence any person employed by, or engaged to render services on behalf of the Company, to leave the Company or to engage in any activity contrary to or conflicting with the interests of the Company.

11.12 Injunctive Relief. Notwithstanding this Agreement, any breach of the Articles titled "CONFIDENTIALITY", "INTELLECTUAL PROPERTY", "LICENCES", "ACKNOWLEDGEMENTS & COVENANTS", or "INFRINGEMENT" is a breach of this Agreement that may cause serious and irreparable harm to the Company. Any such breach will entitle the Company to injunctive relief, in addition to all other legal or equitable remedies that may be available.

11.13 Anti-Spam Consent. In the event that Canada's Anti-Spam Legislation applies to the installation of the Software and related upgrades, the Company hereby seeks and the Licensee hereby provides consent to the Company for such installation and potential future upgrades installation so that the Licensee may use the Software, provided that the Licensee may revoke such consent at any time. The function and purpose of the Software that is to be installed or may have upgrades is described in this Agreement. The mailing address and contact information for the Company is noted in this Agreement.

11.14 Changes to EULA. The Company reserves the right, at its sole discretion, to change, amend, modify, add or remove terms and conditions contained in this Agreement, at any time, without further notice by posting any changes on the Software. Any new terms or conditions will be effective as soon as they are posted. It is your responsibility to check this Agreement and the Software periodically and you are deemed to be aware of such changes. Your continued use of the Software and/or the Results following the posting of such changes will mean that you accept and agree to the changes. If you do not agree to the changes, please stop using the Software and the Results.

11.15 Unsolicited Commercial Electronic Messages. The inclusion of any email addresses on the Software, the Results or within this Agreement does not constitute consent to receiving unsolicited commercial electronic messages or SPAM.

11.16 Conflict. If any term of this Agreement conflicts or is inconsistent with any transaction or service agreement between you and the Company, the terms of the said transaction or service agreement shall prevail.

11.17 Contact Us. If you have any questions, concerns or comments, please contact us at:

VALLEY FIBER LTD.

Mailing Address: 965 Highway 14, Winkler MB R6W 0L7

Telephone No.: 1-800-958-5698 Ext. 2

E-mail: support@valleyfiber.ca

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